

Job Title:	Service Engineer On Track Machines	Level: Skilled	Reference:  FM JD 2018/04 Issue 5–August22
Report to:	Supervisor/ Manager FM Rail	Functional Management:	Supervisor/ Manager FM Rail
Job Description	To Operate and carry out the preventive and reactive maintenance of Rail delivery equipment (SCPV Wagons) within a designated area of responsibility of the contract. Whilst at the same time accepting the nature of the unsociable hours working of the contract. Working out in all types of climatic conditions.		
Location	UK based in a region or from a depot.		
Outline of Job	<ol style="list-style-type: none"> <li>1. To operate Network Rail owned &amp; approved wagons/equipment within possessions and have knowledge of railway operational systems and associated equipment. Have experience of working on Network Rail infrastructure and on track plant and systems</li> <li>2. To undertake maintenance activities either as an individual or within a team, effectively and efficiently, for emergent, repair, and scheduled maintenance, in order to ensure the availability of physical resources to meet operational requirements.</li> <li>3. You will be required to work at various locations in the UK. The work will involve following Rail distribution units in the region and being available when the unit is operational or working on the units in a depot carrying out planned and unplanned work. Possess a working knowledge of ISO 9002 Quality Systems and ISO 14000 Series Environmental Practice.</li> <li>4. Have knowledge of customer care practices.</li> <li>5. Possess average communication skills and be able to work as a team member.</li> <li>6. Have knowledge and experience and be competent at working on and maintaining - Diesel engines-associated equipment, Hydraulic, Electrical, Plc, Electro/ Mechanical systems. Have experience of electric, hydraulic, pneumatic and mechanical system fault diagnosis.</li> <li>7. Acquire a comprehensive working knowledge of the equipment and control system operation, they're inter-dependence, as and when required imparting such skills and knowledge to the team for its benefit and those of the company.</li> <li>8. Perform all operational and maintenance activities in accordance with predetermined standards of quality and performance, implementing remedial action when requested or appropriate.</li> <li>9. Receive Operational, service &amp; repair consumables, oils, greases, fuel, equipment and parts, utilising the specific elements on the equipment as intended within the design criteria.</li> <li>10. Investigate failures, diagnose faults and undertake rectification with a view to preventing a recurrence of the problem, and ensure that equipment used for testing and fault diagnosis purpose, etc. is correctly maintained and in calibration.</li> </ol>		



	<ol style="list-style-type: none"> <li>11. Ensure that all faults, repair and other engineering data is fed back for record purposes clearly and concisely, along with the general condition of equipment/plant, also ensure that time sheets, holiday requests, completed work orders, spares requisitions etc are passed for processing in accordance with the contract rules.</li> <li>12. Assist the Supervisor to initiate recommendations for any modification or improvements to, or replacement of, plant or equipment in the light of Operational and maintenance experience.</li> <li>13. Assist with the integration of new / replacement / stand-in personnel into the team and maintain a positive interest in the welfare of the other team members.</li> <li>14. Assist the Supervisor to compute routine reports and statistics, ensuring that they are accurate and submitted on time, as required.</li> <li>15. Assist the Supervisor to facilitate the site Health &amp; Safety at Work and Environmental plans, and risk, COSHH and other assessments, taking all reasonable measures to ensure the safety, health and welfare of Team members and others.</li> <li>16. Ensure that any site facilities allotted for contract use are maintained in a clean and tidy condition.</li> <li>17. Where there is a requirement for SSOW, Permit to Work etc during operations, ensure that all work is carried out to the correct working procedures and that safety rules are adhered to rigidly.</li> <li>18. Assist the Supervisor in ensuring that site and equipment is made secure in adverse weather conditions and on completion of operations, and reactivate equipment following isolations within defined safety rules.</li> <li>19. Will ensure when designated that any load carried by SCPV Wagons is fully secure, and has been secured following agreed criteria.</li> <li>20. Will ensure that any equipment or transport that has been provided is kept clean, tidy and as near new condition as is practicable. Ensuring that any defects that are found are reported in a timely manner.</li> <li>21. Be prepared to carry out any work within capabilities.</li> </ol>
<p>Education Qualifications and Experience</p>	<p>The Service Engineer will have a good engineering/maintenance background, having served a recognised apprenticeship in the relevant discipline. S/he will undertake short courses/modules in complementary disciplines and will be competent to undertake such activities. NVQ Level 3 or similar qualifications or experience.</p>
<p>Key Accountabilities:</p>	<p>Ensure that operator/maintenance and repair procedures are strictly adhered to and are carried out in a competent manner and to the required standards. Ensure equipment is operated/maintained and repaired in an effective, efficient and timely manner. Provide communication either verbally or in writing which fully details the information that is required for the company and client records.</p>
<p>Relationships</p>	<p>Will work as a member of a team of multi-disciplined Service Engineers and Operatives / Loaders, liaising and working with other operatives within a team culture. S/he will work with the Supervisor and other members of the</p>



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	company's organisation and will also be expected to liaise with members of the Clients operational staff.
	Applicable Deputies – Other Service Engineers / Maintainer Operators
Hours of work	40 hours per week plus any additional hours as required.
Holidays	25 days annual plus 8 statutory
Salary	See T&Cs
Safety Implications	<p>Be aware of Health &amp; Safety legislation and Railway Group Standards ensuring strict adherence to safety procedures and safe systems of work particularly applicable to working in a railway environment. Actively participate in promoting Safe practices of work. The duties will require a high degree of manual dexterity and the ability to work under pressure.</p> <p>Will have undergone and passed a Railway Group Standards, medical and drugs and alcohol tests as well as be willing to participate in any future random tests.</p> <p>Will have completed and successfully achieved PTS/Crane Controller courses where applicable.</p>
Transport	A vehicle will be provided only when transport is required to fulfil your contractual duties (no personal use/commuting to normal place of work)
Potential career progression.	Supervisor/ Technical grades.

